

# Class Hosted Voice, SIP and Teams Voice Miscellaneous Charges

## 1 CEASE CHARGES AND MISCELLANEOUS CHARGES

All ceased, cancelled, regraded or migrated orders and missed appointments will be subject to the relevant charges as per the table below. These charges are in addition to any standard rental and installation charges due under the contract term.

Item Description	One Off Charge
Porting Away per DDI	£20.00
Broadband Cancellation (anytime after installation)	£45.00
Post Order, Pre Installation Cancellation Charge	£40.00
Broadband Migration Away	£15.00
LLU Migration	£40.00
Broadband Regrade	£20.00
Missed Appointment Charge	£123.50

## 2 STANDARD OUT OF COMMITMENT PRICING

At the end of the commitment period charges revert to the Class Standard out of commitment pricing unless a new commitment term is agreed. Please refer to Hosted Voice Proposition for license features and product descriptions.

### 2.1 Hosted Voice

Item Description	Monthly Rental*
HV User License (Value)	£7.99
HV User License (Executive)	£9.99
HV User License (Premium)	£14.99
HV User License (Complete)	£24.99

Item Description	Monthly Rental*
Hosted Voice Connect Broadband Premium	£75.00
Hosted Voice Connect Fibre Premium	£89.00

Charge includes analogue line rental

## 2.2 SIP

Item Description	Monthly Rental*
Standard SIP Trunk	£9.99
SIP Trunk – Standby	£7.99

## 2.3 Teams Voice

Item Description	Monthly Rental*
Teams Voice (License Only)	£8.99
Teams Voice + Support	£9.99