

# Homelink

Now your children can keep in touch with you  
wherever you are



## Homelink

Homelink is a unique service that enables your child to keep in touch with family and friends from any telephone. Homelink is your child's very own personal freephone number and is programmed to connect to up to 10 designated telephone numbers of your choice anywhere in the world.

There is no charge to the telephone that is being used to make the call. Your child simply dials their personal Homelink number and presses a number from 0 to 9 to connect directly to the person they want to talk to. There is no PIN number to enter or telephone numbers to remember and you decide and control who your child can call. Plus, you can change your nominated numbers online at any time.



Your child will receive their personal Homelink card containing simple instructions on how to make a call to any of your 10 nominated telephone numbers.

### Charges and how you pay

Homelink costs just £10 to set up and is now only £4.50 per month payable by direct debit. We've reduced the cost of calling to make this an even more cost-effective way for your children to keep in touch. You will receive an email bill each month itemising every call your child has made.

Homelink is available to order **NOW**



*Connects your child to up to 10 nominated people*

*No PIN number to enter*

*No other telephone number to dial*

*No Phonocard or mobile to lose*

*You control who your child can call*

*Cheaper call charges*

*Monthly itemised bill*

*Easy payment by Direct Debit*

*No risk of fraudulent use or lost credit*

Complete the attached form & receive your Homelink number & welcome pack in time for the new school term.

## ORDER TODAY

**For more information about Homelink call Free on**

**0800 999 6001**

**Monday to Friday 9am to 5.30pm**

**Complete the order form and send back to us today!**

**CALL CHARGES (pence per minute)**

All prices include VAT. Minimum call charge of 5p applies. Calls billed in 15 second increments and rounded up to the nearest penny.

### Homelink Call Charge

### Parent Details

Title:	Name:	
Home address:		
Post Code:		
Tel No:	Mobile Tel:	
Email Address		
Send Card(s) to: (please circle your choice)	My Home	My Children at School

If you have more than one child, they can all share the same Homelink number and you will just pay £4.50 per month plus call charges for the Homelink service. Alternatively, if your children need to access different people then we will need to provide each child with their own unique Homelink number at a cost of £4.50 per month each. Please complete a separate form for each Homelink number. You can download additional order forms at <https://www.classnetworks.com/products/homelink/>

### Your Child's details

Name:	School:
Name:	School:
Name:	School:
Name:	School:

### Set up your Homelink Number

Each Homelink number is restricted to dial up to 10 designated telephone numbers. Please list below a name or description for each telephone number you would like the Homelink service to connect to (up to a maximum of 10). This list & speed dial reference will be supplied with the Homelink Welcome Pack.

SPEED DIAL	NAME OR DESCRIPTION	TELEPHONE NUMBER
0		
1		
2		
3		
4		
5		
6		
7		
8		
9		

Calling from a UK landline TO:	
UK Landline	5p
O2 Mobile	14p
Vodafone Mobile	14p
Orange Mobile	14p
T Mobile	14p
Afghanistan	69p
Algeria	25p
Australia	6.5p
Austria	9p
Belgium	7p
Canada	6.5p
Cayman Islands	27p
Chile	10.5p
China	9p
Denmark	6.5p
Egypt	39p
France	6.5p
Germany	7.5p
Ghana	24p
Gibraltar	25p
Hong Kong	11p
Hungary	9.5p
Ireland	6.5p
Italy	6.5p
Jordan	25p
Malaysia	11.5p
Mexico	17.5p
Netherlands	8p
New Zealand	9.5p
Nigeria	25p
Norway	10.5p
Philippines	50p
Poland	10p
Romania	25p
Russia	10p
Singapore	9.5p
South Africa	18p
Spain	6.5p
Sweden	6.5p
Switzerland	9p
Taiwan	9.5p
Thailand	9p
UAE	55p
Ukraine	20p
USA	8p

Prices include VAT & are correct at time of print. A surcharge of £1 per minute applies to calls made from BT Public Payphones. A surcharge does not apply to calls made from private payphones.

I hereby request the Homelink service as indicated within this order form. I confirm that the information given on this form is correct. This order is subject to Homelink Terms & Conditions, which are on the website: <https://www.classnetworks.com/products/homelink/> I confirm I agree to those terms and conditions by signing this order form. The charges for this service will be added to my Homelink bill.

**Send this order form to:**  
**Homelink Freepost SEA 11617**  
**Leatherhead**  
**Surrey**  
**KT22 8BR**

Name: \_\_\_\_\_ Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Office Use Only

Site ID		NG N	
BSA No.		H/L Act No.	

# Instruction to your Bank or Building Society to pay by Direct Debit



CLASS Affinity Projects Ltd, Givons House, Givons Grove, Leatherhead, KT22 8LY

**Class Networks Customer ID:** \_\_\_\_\_

**Name and full postal address of your Bank or Building Society**

**To:** The Manager

Bank/Building Society: \_\_\_\_\_

Bank/Building Society Address: \_\_\_\_\_

Post Code: \_\_\_\_\_

Name(s) of account holder(s): \_\_\_\_\_

Branch Sort Code:

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Account Number:

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Originator's identification number:

9	4	2	7	2	8
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Reference number (not for customer use)

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**Instruction to your Bank or Building Society**

Please pay CLASS Affinity Projects Ltd Direct Debits from the account detailed in this instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this instruction may remain with Class Affinity Projects Ltd and, if so, details will be passed electronically to my bank/building society.

**Signed:** \_\_\_\_\_

**Date:** \_\_\_\_\_

Banks and Building Societies may not accept Direct Debit instructions for some types of account

**CLASS NETWORKS, FREEPOST SEAI 1617, LEATHERHEAD, SURREY, KT22 8BR**

## The Direct Debit Guarantee

This guarantee is offered by all Banks and Building Societies that take part in the Direct Debit scheme. The efficiency and security of the scheme is monitored and protected by your Bank or Building Society.

If the amounts to be paid or the payment dates change, Class Affinity Projects Ltd. will notify you 10 working days in advance of your account being debited or as otherwise agreed.

If an error is made by Class Affinity Projects Ltd. or your Bank or Building Society, you are guaranteed a full and immediate refund from your branch of the amount paid.

You can cancel a Direct Debit at any time by writing to your Bank or Building Society. Please also send a copy of your letter to us.

