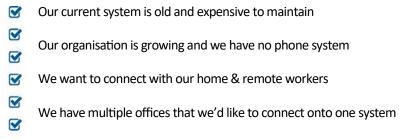


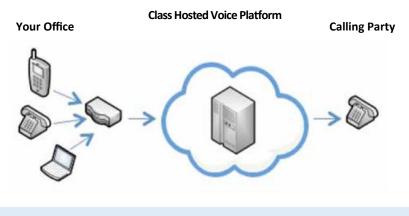
# Is Class Hosted Voice right for you?

If you have a limited budget and one or more of the following statements apply to you, Class Networks Hosted Voice may be just what you're looking for....

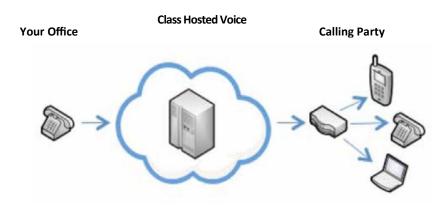


Our organisation is moving, we'd like to keep our existing numbers

How your calls are delivered...



How your calls are received...



How does VoIP work?

VoIP is a technology that transmits voice over a data connection instead of a traditional phone line. It is a more efficient way of delivering voice traffic as a single broadband connection can be used to handle multiple calls. A dedicated broadband connection at your premises is connected securely and seamlessly to our hosted platform in our data centre. Calls are transmitted over a secure data network and do not pass over the public Internet so call quality and reliability are maintained.

#### Can I retain my existing phone numbers?

Yes, in most cases Class can arrange for your existing phone numbers to be migrated to the service. Our support team will confirm this before any contract is signed.

## Does the service require complex installation?

No, Class Hosted Voice has been developed for quick and easy installation and does not require an IT expert or engineer, although one can be provided. We will need to confirm how your office is set up for cabling and power points, but in simple terms, handsets are just plugged into the broadband router and will automatically connect and register to our platform.

#### Do I need handsets?

IP handsets are needed to connect to the service and these can be purchased or rented from Class. The service can also be used from a PC or Laptop using our Softphone software special IP headset.

## What happens if I move?

Take your handsets and router with you and simply plug in at your new location and you're up and running. Class can provide your broadband connection at your new location.

Can I add add remove users?

Yes, you can add and remove users as and when you need to.

# Call us on 0800 160 1920 to explore your options or email contact@classnetworks.com